

# Accessible and Alternative Healthcare Delivery: Example Resources and Practices



Title	Description	Author	Link
One Idea Per Line, A Guide to Making Easy Read Resources	Guide to accessible resources utilizing "Easy Read" and "Plain Language"	Autistic Self-Advocacy Network	<a href="https://autisticadvocacy.org/wp-content/uploads/2021/07/One-Idea-Per-Line.pdf">https://autisticadvocacy.org/wp-content/uploads/2021/07/One-Idea-Per-Line.pdf</a>
ABC's of Plain Language	Short plain language guide	Association of University Centers on Disability (AUCD) and others	<a href="https://www.aucd.org/docs/ABCs%20of%20Plain%20Language_final.pdf">https://www.aucd.org/docs/ABCs%20of%20Plain%20Language_final.pdf</a>
Modernizing Health Care to Improve Physical Accessibility; a Primer for Providers	Guide with check lists to look at multiple physical barriers and solutions for accessibility.	Centers for Medicare and Medicaid Services, Office of Minority Health	<a href="https://www.cms.gov/files/document/cmsmodernizinghealthcare.pdf">https://www.cms.gov/files/document/cmsmodernizinghealthcare.pdf</a>
How to Improve Physical Accessibility at your Healthcare Facility	Short guide to physical accessibility with links to other CMS OMH tools	Centers for Medicare and Medicaid Services, Office of Minority Health	<a href="https://www.cms.gov/files/document/physical-accessibility-booklet.pdf">https://www.cms.gov/files/document/physical-accessibility-booklet.pdf</a>
Create Accessible Digital Products	Extensive guide for creating accessible digital documents, forms, presentations, media and utilizing Universal Design	General Services Administration, Sec508.gov	<a href="https://www.section508.gov/create/">https://www.section508.gov/create/</a>
Rehearsal Guides	Guides, similar to social stories that use realistic pictures, concrete ideas and clear instructions for people with disabilities to understand medical procedures, including dental care.	Kepro Health Care Quality Unit (HCQU)	<a href="https://hcqu.kepro.com/rehearsal-guides">https://hcqu.kepro.com/rehearsal-guides</a>
Stimpunks Guide to the Neurodiverse Issue #2: Healthcare Access	Applying the Autistic "SPACE" framework to address healthcare access, with charts for considerations. Site includes related articles and resources.	Stimpunks Foundation	<a href="https://stimpunks.org/2023/04/19/stimpunks-guide-to-the-neurodiverse-issue-2-healthcare-access/">https://stimpunks.org/2023/04/19/stimpunks-guide-to-the-neurodiverse-issue-2-healthcare-access/</a>
Disability Etiquette	Illustrated guide that covers specific ideas for 15 disability types, including IDD and hidden disabilities	United Spinal Association	<a href="https://www.unitedspinal.org/pdf/DisabilityEtiquette.pdf">https://www.unitedspinal.org/pdf/DisabilityEtiquette.pdf</a>
Getting started - communicating with people with disabilities	Disability-specific recommendations on communicating with people with disabilities	National League for Nursing	<a href="https://www.nln.org/docs/default-source/uploadedfiles/professional-development-programs/ace-series/getting-started-communication-with-pwd.pdf?sfvrsn=8d11a80d_0">https://www.nln.org/docs/default-source/uploadedfiles/professional-development-programs/ace-series/getting-started-communication-with-pwd.pdf?sfvrsn=8d11a80d_0</a>

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Telehealth and Disability: Recommendations for Providers	Recommendations for accessibility, Assistive Technology compatibility, axillary aids and services for telehealth platforms	National Consortium of Telehealth Resource Centers (NCTRC)	<a href="https://telehealthresourcecenter.org/wp-content/uploads/2021/09/TelehealthDisabilityfinal.pdf">https://telehealthresourcecenter.org/wp-content/uploads/2021/09/TelehealthDisabilityfinal.pdf</a>
Building Accessible Telehealth for Patients with Disabilities from the Ground Up	Part of NCTRC Telehealth Hack Series, this 38 minute video shares strategies used by several practices for telehealth	National Consortium of Telehealth Resource Centers (NCTRC)	<a href="https://telehealthresourcecenter.org/resources/webinars/building-accessible-telehealth-for-patients-with-disabilities-from-the-ground-up/">https://telehealthresourcecenter.org/resources/webinars/building-accessible-telehealth-for-patients-with-disabilities-from-the-ground-up/</a>
Talking to Families: Telehealth for Children with Special Needs	Tips for Telehealth practices for children with complex needs that include the whole family, and person-centered practices	Health Resources & Services Administration (HRSA)	<a href="https://telehealth.hhs.gov/documents/Telehealth_For_Special_Needs_Children_06-20-23.pdf">https://telehealth.hhs.gov/documents/Telehealth_For_Special_Needs_Children_06-20-23.pdf</a>
Guidelines for Healthcare Providers - Video-Based Telehealth Accessibility for Deaf and Hard of Hearing Patients	National Association of the Deaf	National Association of the Deaf	<a href="https://www.nad.org/covid19-telehealth-access-for-providers/">https://www.nad.org/covid19-telehealth-access-for-providers/</a>
Mobile Health Map	Search tool to locate mobile healthcare across each state, and to register your mobile healthcare unit within the database.	Harvard Medical School	<a href="https://www.mobilehealthmap.org/find-clinics/">https://www.mobilehealthmap.org/find-clinics/</a>
Promising Practices for Increasing Access to Transportation in Rural Communities	Solutions for access barriers to transportation, including Mobile Healthcare, in rural settings applicable to other settings.	The Walsh Center for Rural Health Analysis	<a href="https://www.norc.org/content/dam/norc-org/pdfs/Rural%20Evaluation%20Brief_April2018.pdf">https://www.norc.org/content/dam/norc-org/pdfs/Rural%20Evaluation%20Brief_April2018.pdf</a>
Mobile Dentistry	One hour webinar discussing features of mobile dental clinics and other alternative delivery systems. Registration required, no cost.	University of Pennsylvania, Penn Dental	<a href="https://cde.dental.upenn.edu/LectureHall/LectureHall#dunoff">https://cde.dental.upenn.edu/LectureHall/LectureHall#dunoff</a>
Mobile REACH (Resources and Education for Autism and Community Health)	Mobile REACH (Resources and Education for Autism and Community Health), focused on autism spectrum disorders. Mobile REACH is a tool designed to provide assessments and help people learn about the Autism Institute and the resources, services, and supports available.	A.J Drexel Autism Institute	<a href="https://drexel.edu/autisminstitute/community-projects/overview/">https://drexel.edu/autisminstitute/community-projects/overview/</a>