



To offer access to the COVID-19 vaccine for individuals with an intellectual disability, developmental disability, or autism and their caregivers, the Office of Developmental Programs (ODP) has created an ODP Vaccine Call Center (Call Center) and partnered with Rite Aid to provide COVID-19 vaccinations at Rite Aid stores across Pennsylvania.

If you or your caregivers need a COVID-19 vaccination, you can make an appointment by following the steps below.

How to Schedule a Vaccination Appointment

- Contact the ODP Vaccination Call Center at 1-800-424-4345, Monday-Friday between the hours of 7:00 a.m. and 7:00 p.m.
- The Call Center will ask you the following information:
 - ✓ If you are a person with a disability or a caregiver for a person with a disability
 - ✓ First and Last Name
 - ✓ Date of Birth
 - ✓ Home Address
 - ✓ Phone Number
 - ✓ Email Address
 - ✓ If you need any accommodations (For Example: transportation to the vaccination appointment, to be vaccinated in the vehicle for mobility/behavioral reasons, or if you cannot wear a mask to come into a store)
 - ✓ Do you have a Supports Coordinator or Case Manager with ODP or receive any services from ODP or through Community HealthChoices (CHC)? If not, would you like someone to contact you with information about services?
- Rite Aid will be given your information by the Call Center and they will contact you at the phone number provided to schedule your appointment at a Rite Aid store closest to your home.
- If there are any issues with scheduling an appointment for you or your caregivers you can contact the ODP Customer Service Line at 1-888-565-9435, between the hours of 8:30 a.m. and 5:00 p.m., Monday-Friday.

To avoid vaccine waste, if after scheduling an appointment you or your caregiver are no longer in need of vaccination or are not able to attend the scheduled vaccination clinic, please contact the Rite Aid store where your appointment was scheduled and request to cancel the appointment. If possible, forty-eight hours' notice should be provided.

Vaccination Appointment Day:

- **Arrive at your appointment on time to avoid overcrowding at the Rite Aid Store.**
- **Bring identification and insurance information.** Please note that insurance is not required to receive the vaccination.
- The vaccine will only be given to the individual(s) registered for the appointment and cannot be given to someone else.
- Wear clothing that allows for easy access to the upper arm. Plan to stay for monitoring for 15 minutes and up to 30 minutes after the injection is administered.
- Prior to leaving the Rite Aid store for the first dose, the second dose of the vaccine, if necessary, will be scheduled 3 to 4 weeks later.
- If you are able, please wear a facial covering or mask while at the vaccination clinic.